

# NEWSLETTER

Covering January-2025

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Conference on National Police Satisfaction Survey

## MAIN ACTIVITIES:

- ◆ Conference on National Police Satisfaction Survey
- ◆ Training of the General Patrol Officers and Command and Control Room Staff on Community Policing Implementation
- ◆ First round of Grant Scheme launches
- ◆ CPOs Youth educators continue their awareness work in schools



On 31st January 2025, the Albanian Ministry of Interior organized a conference in collaboration with the National Community Safety Council, supported by the Swedish Program.” Strengthening Community Policing in Albania-SCPA”. The event marked the presentation of the 6th National Police Satisfaction Survey (PSS) results.

The purpose of the survey was to assess public perceptions of the performance of the State Police (SP) across the country, providing a clear overview of its effectiveness, professionalism, and approach toward citizens. The collected data highlighted both strengths and areas needing improvement, helping the SP enhance service quality and strengthen relations with the community.

During the conference, Prime Minister



Mr. Edi Rama, Minister of Interior Mr. Ervin Hoxha, and General Director of the State Police Mr. Ilir Proda shared their insights on the survey results. The event was also attended by senior representatives from the Swedish Embassy, including the Ambassador of Sweden, the Head of the Swedish International Development Cooperation Agency, and the SCPA Program Manager.

Members of the National Community Safety Council, senior managers from ASP, and key stakeholders in the security sector also attended.

The survey was conducted by IDRA, a specialized opinion polling company. The full survey results can be accessed at the following link: <https://cp-project.al/conference-on-national-police-satisfaction-survey/>



## Training of the General Patrol Officers and Command and Control Room Staff on Community Policing Implementation



In accordance with its work plan, the SCPA Program Management Team has initiated a series of training sessions on the implementation of Community Policing, starting with LPD Durres and with a planned expansion to 10 Local Police Directorates of the State Police.

These training sessions aim to prepare General Patrol Officers (GPOs) and personnel from the Command and Control Room (CCR) on Community Policing

The training program combines theoretical and practical exercises, as well as group work, focusing on the philosophy of Community Policing and its integration into the daily routine of State Police employees.

During the sessions, police officers and SCPA Program experts discuss and exchange experiences on the key duties and responsibilities of GPOs and CCR staff, as well as the importance of police cooperation

with the community and other involved structures.

The training includes practical scenarios and exercises where participants analyze and solve real-world challenges through teamwork.

The goal is to ensure a proactive approach to the effective implementation of Community Policing.

Additionally, participants share their experiences, discuss various options, and receive feedback from experts on the best ways to handle presented situations.

They also have the opportunity to learn about and exchange best practices from other EU police organizations.

Upon the successful completion of the training, State Police officers strengthen their knowledge and skills to effectively implement Community Policing concepts.

The first three-day training, held on



January 22-24 and 27-29, 2025, was attended by 50 police officers.

This training will be followed by further sessions in LPDs Durres, Tirana, and Fier during the first quarter of 2025..

**First round of Grant Scheme launches**

Based on the Work Plan, the first call for applications under the grant scheme was announced, which will be implemented in the regions of Elbasan, Shkodra, Durres, and Fier.

This call was launched in December 2024 and remained open until January 11, 2025. During this period, organizations based in the targeted areas were encouraged to apply, with a requirement that project proposals include not only the central municipalities of each region (Elbasan, Shkodra, Durres, and Fier) but also the other constituent municipalities (e.g., Gramsh, Lushnja, Puka, etc.) and their administrative units.

Significant efforts were undertaken to carry out a broad awareness

campaign in the targeted regions.

The campaign included extensive dissemination of information about the grant scheme and the opportunities available for NGOs and community-based organizations (CBOs) to apply.

The awareness activities included announcements in national newspapers, publications on websites and social media, as well as direct email notifications to the NGO network. To maximize the use of local resources and capacities while fostering local ownership, locally-based organizations were strongly encouraged to apply.

Parallel to the awareness campaign, a Local Committee for Grant Scheme Selection was es-

tablished in each region. This oversight and decision-making mechanism, already tested, consisted of volunteer members who were guided on the procedures and criteria for evaluating proposals. At the end of the application period, a significant number of multi-stakeholder project proposals were submitted.

The selection process, based on the technical assessment of proposals, resulted in the selection and awarding of grants for 11 winning projects in the first round. Following the completion of negotiations between the EMP and the grant winners, the selected projects were contracted and have now entered the implementation phase.

**CPOs Youth educators continue their awareness work in schools**



In implementation of the Cooperation Agreement between the Ministry of Education and Sports and the Ministry of the Interior, as well as the Order of the General Director of the State Police No. 1076, dated 14.09.2022, "On the implementation of the 'Youth Safety' Program in public and non-public 9-year schools," the Community Policing officers engaged in education and Work with Youth continued their work throughout January on conducting awareness topics according to the respective modules.

As reported, the CPOs have maintained contact with the local coordinators of the Regional Education Directorates (RED) and have jointly drafted a monthly schedule for delivering topics in 9-year schools within their respective police areas.

During this month, police officers have been engaged in awareness topics regarding the prevention of tobacco,



alcohol, and drug use, as well as continuing discussions on online safety in schools where these sessions had not yet been conducted during the 2024 period.

The monitoring of CPO youth educators' activities through the online forum shows that the CPOs from the police commissariats of Durres, Shkoder, Lezha, Vlora, Gjirokastra, Korca, Pogradec, Kukes, and Saranda, as well as those from Commissariats No. 1, 2, 3, and 5 of the Tirana Local Police Directorate, have demonstrated a higher level of activity.

According to the analysis of the forum's algorithm, a total of 409 posts were made, which were viewed interactively by 55,052 people.

Among these, 110 comments praised and appreciated the work of this pool of specialists.

